

Contact details removed at
request of client. Name can
be provided upon request.

To whom it may concern

Re: **Dee Briston (DeeWP & Audiosec)**

I am happy to provide a reference for Dee.

Dee has now provided the transcription service for four qualitative research projects based at the Department of Social Science and Medicine, Imperial College London. Her work has involved transcribing interviews conducted with both drug users and drug service providers. Interviews have covered topics as diverse as drug services in prisons, sex work and drug use, and injecting drug use and hepatitis C.

The service we have received from Dee has been excellent. The transcripts she has returned have consistently been of a high standard. Even when our interviews have been conducted in less than perfect recording conditions, the accuracy of the transcripts has been impressive.

I am fully confident that confidential interview material is dealt with correctly.

Dee provides a very flexible service, and has responded to changes in our fieldwork plans and deadlines. This feature of her service has proved invaluable. Transcripts have always been returned to us by the agreed date.

I find working with Dee a pleasure. She not only provides a professional and reliable service, but is approachable, supportive and has shown a genuine interest in the subject matter of our interviews. She has made a significant contribution to the success of each of the projects she has worked on.

I wholeheartedly recommend Dee's service to colleagues.

Yours faithfully,